

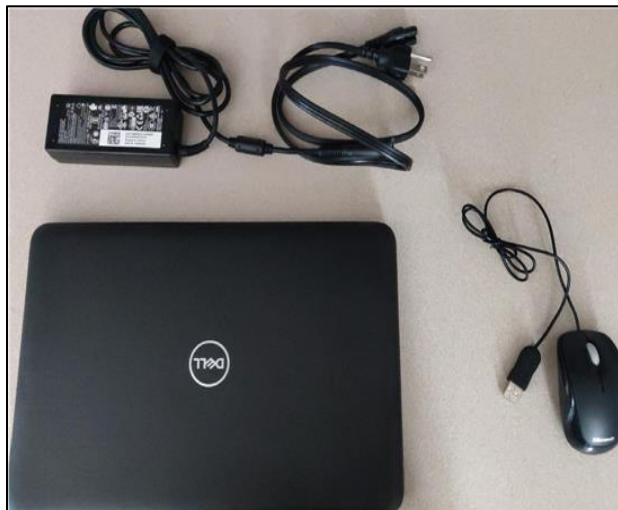
Dell Computer Access Guide

A Dell Latitude 3190 laptop has been provided to you so that your child can access the Waterford UPSTART program.

To set up your Dell Laptop, you will need a power outlet and a wireless internet connection.

1. OPEN THE BOX containing your Dell laptop and accessories. Verify that you have the following contents:

- laptop computer
- power supply
- mouse



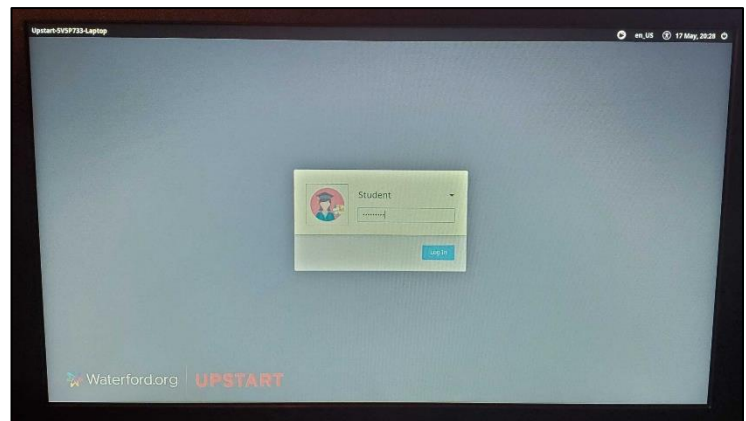
2. CONNECT THE POWER SUPPLY to a wall outlet and the Dell laptop.

3. CONNECT THE MOUSE to any USB port on the Dell laptop.

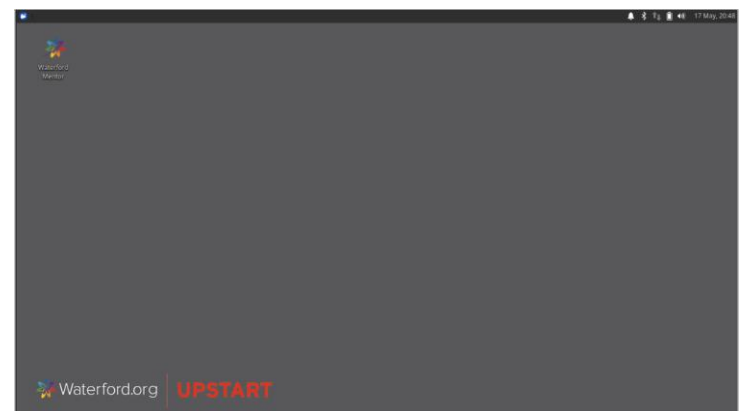
4. OPEN THE DELL LAPTOP and press the power button.

5. LOG IN to the Dell laptop.

1. Select the user "Student"
2. Enter the preset password "waterford"
3. Click "Log In"



You will be redirected to the desktop.




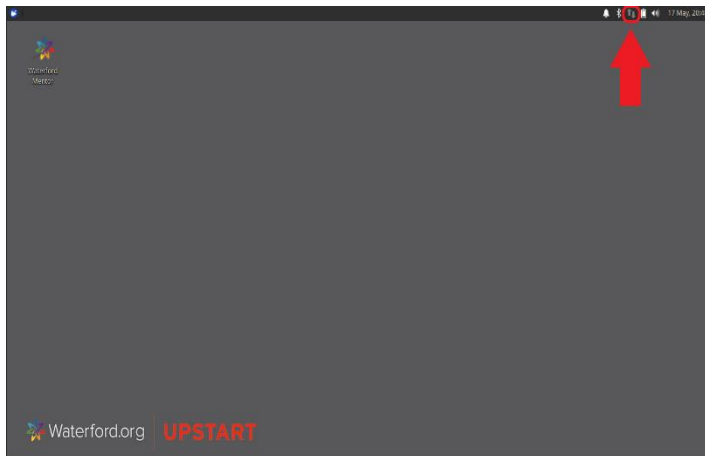
You will need to connect to the internet before you can access the program.



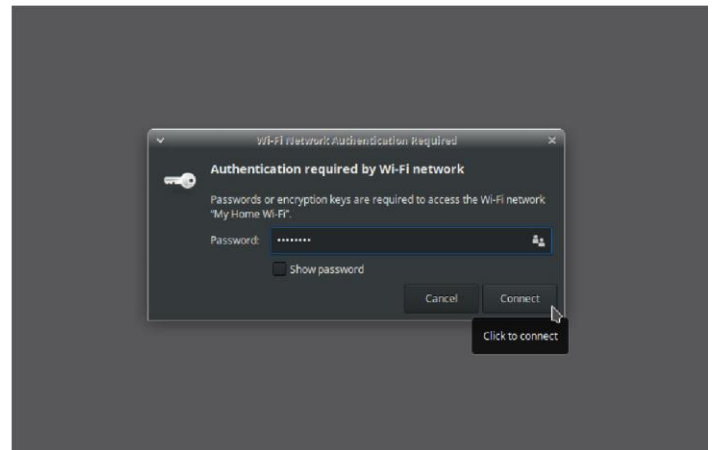
Please see instructions below for how to connect to a wireless network.

If Waterford has provided a mobile hotspot along with your laptop, please make sure you have plugged it into a power outlet and turned it on before you begin. Instructions for hotspot setup should be included with the device.

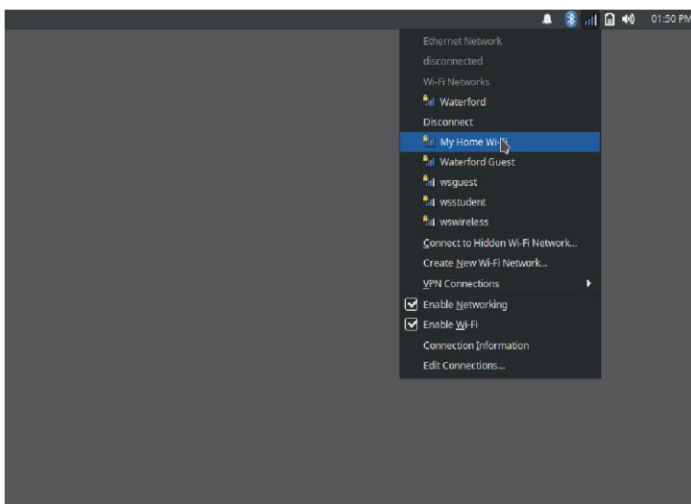
1. **CLICK THE**  **ICON** on the top-right of the screen, to view available networks



3. **ENTER THE PASSWORD** for your wireless network and click **CONNECT**



2. **CLICK THE NAME** of the WIRELESS NETWORK you want to connect to.




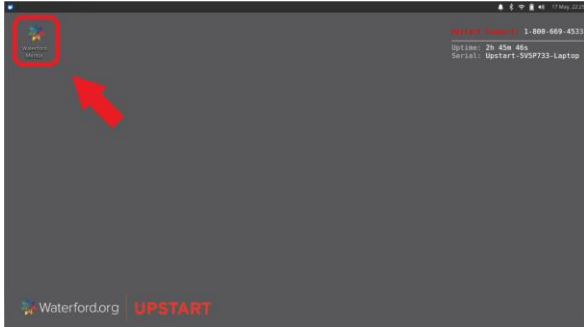
If you have a hotspot provided by Waterford you can find the name and password of your mobile hotspot on the device screen when you turn it on, or on a sticker attached to the back



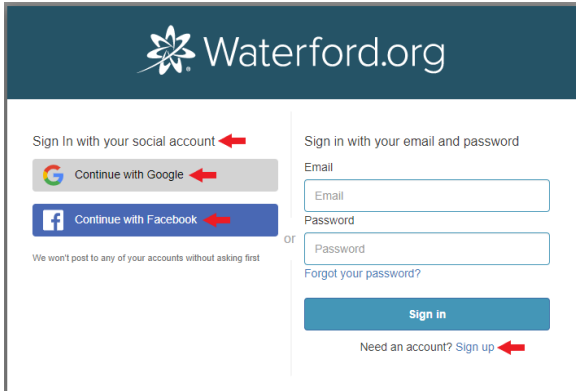
If you are needing further assistance with connecting to your mobile hotspot, please contact Technical Support at 1.888.982.9898.

HOW TO LOG INTO MENTOR FOR THE FIRST TIME

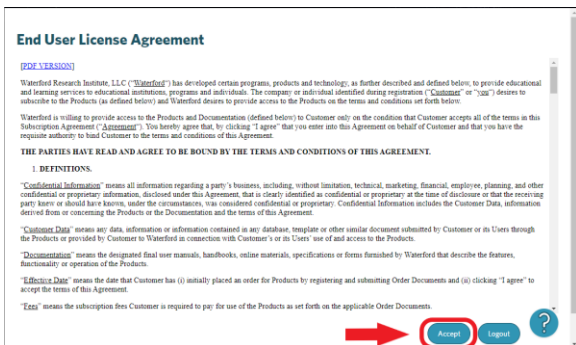
1. **CLICK THE**  **ICON** in the top-left corner of the desktop to open the Mentor webpage.





2. **TO CREATE A NEW ACCOUNT** on Mentor, click on “Need an account? Sign up” on the right, or by logging in with your own Google or Facebook account on the left.



3. **CLICK “ACCEPT”** to complete the End User License Agreement to get to the Mentor Home Page.



You can find Help documents for navigation by clicking on the  icon in the bottom-right corner of the screen.

You can also access online chat support by clicking on the  banner also at the bottom-right of the screen.



If you are needing further assistance, please contact Support at 1.888.982.9898.